

Basic Instructions for use of GITCS©

Global Interprofessional Therapeutic Communication Scale (GITCS)

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For each behavior listed below, encircle the number which represents your response based on this scale.

Note: This assessment is only of the individual playing the role of Practitioner in the simulation. Patient includes family members.

Descriptor Rubric:

Never – do not see the behavior described and expected for the interaction observed

Rarely – happens once but not again (if appropriate/required) (e.g. introduction may happen once and be considered “always”, listens and answers questions may happen 1 out of 5 times)

Sometimes – happens more than once but not consistently – (example: expect explanation of actions each time, and happens 2 out of 5 times)

Usually – happens most of the time – (example expect verification of comprehension each time teaching is done, and happens 3 out of 5 times)

Always – consistently does the behavior as expected

Not applicable – behavior not expected for interaction observed (e.g. does not ask permission to touch because is not doing any procedures)

One overall measure of Therapeutic Relationship – highest possible score = 170/ lowest possible score = 34; analog scale should represent overall score

Reverse scored: items 26, 27, & 28